

Annette Powell <contact@theshoppad.com>

Fri 25-Jun-21 0:35

To: Zannatun Nayeem



Hi Zannatun,

Thank you very much for writing in!

I can confirm that customers with orders fulfilled are able to track and view tracking updates on Tracktor.

I would recommend reaching out to Shopify just to confirm what the message indicates and if your billing information needs to be updated.

Please let us know if you have any additional questions and we will be happy to help.

-Annette

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Annette Powell | Director of Customer Success @ ShopPad

How would you rate my reply?

[Great](#) [Okay](#) [Not Good](#)